

## Contact

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# Laurent Disty

## Senior UX Designer · Design Systems & Accessibility Expert



### About me

With 25+ years in IT and digital — including 15+ years specializing in UX — I help organizations design digital products that are consistent, accessible, and built to last. Specialized in Design Systems, UX governance, and accessibility (WCAG 2.2), with proven experience in complex, multi-stakeholder environments including Actiris, INAMI, ONSS and the European Parliament.

### UX Designer experiences

#### Lead UX Designer & Team Manager – *Actiris.brussels*

*Brussels, May 2024 – Present*

- UX/UI team manager (4 people) within the Actiris IT department
- Responsible for planning, project monitoring, and reporting to the IT Director
- Leading the development of a **Design System**, including accessibility improvements (**WCAG 2.2**)
- Ensuring consistency across applications and the implementation of UX methods for new projects.
- Tools: Figma, Axure, Material Angular Component Library

#### UX Designer - *Smals*

*Brussels, April 2021 – May 2024*

Smals is the IT partner of Belgian social security and public institutions.

- INAMI - Led the design and implementation of a **Design System**, coordinating a UX team of 2 designers, including accessibility improvements (**WCAG 2.2**)
- ONSS - UX design for a large-scale internal application focused on payment management tools
- Additional UX contributions for SPF Santé and SPF Justice
- Methods: UX research, co-creation workshops, user testing, eye tracking (Tobii), wireframes
- Tools: Figma, Axure, Material Angular Component Library

### Quick Overview

UX Design, UX Research  
Wireframes, Design  
System, WCAG 2.2,  
Angular, Bootstrap,  
Material, PrimeNG, User  
Flow, User Test, Eye  
tracking, Responsive  
design, HTML/CSS, ...

Enthusiastic, Empathetic,

### Languages

French : Mother tongue

English : Fluent

Dutch : Basics

## Senior UX Consultant – *Finance, Energy, Publishing & Food Tech*

*Brussels, April 2018 – April 2021*

UX missions across diverse sectors including energy, finance, publishing, food tech, and event management.

- **Belfius** — UX improvements for the investment application "Yume", producing high-fidelity wireframes for new features
- **EDF Luminus** — UX audit and redesign recommendations for the B2C and B2B website
- **Emisys** — UX design for ticketing, cashless payment solutions, and event management applications
- **Youmeal** — UX redesign of a large web application managing food and environmental data
- **Van In** — UX wireframing for an educational publishing digitalization project
- **Stellar.io** — UX improvements for a social network advertising platform
- Tools: Axure, Photoshop CC, **Angular**

## UX/UI Designer - *Expat.com*

*Port-Louis, Mauritius, 2017 – 2018*

Expat.com is one of the world's leading platforms for the international expat community, with millions of users across 400+ destinations globally.

- Relocated to Mauritius for an international UX mission focused on improving the platform's user experience for a diverse, global audience
- Conducted user research and analysis to identify pain points and prioritize UX improvements
- Delivered UX recommendations, wireframes, and web page redesigns
- Tools: Axure, Photoshop CC, Bootstrap

## Information Architect & UX Consultant - *European Parliament*

*Brussels, 2016 – 2017*

The European Parliament's Communication DG needed to redesign its digital presence, including the Parliament's News portal and EPTV website, to better serve journalists and the public across Europe.

- Led the Information Architecture and UX design for the News and EPTV websites
- Conducted user research and stakeholder workshops across a complex multi-language, multi-audience environment
- Produced wireframes, user flows, and UX guidelines used by graphic designers and development teams
- Delivered a responsive design framework adapted to the Parliament's communication standards

## UX Designer – *Media, Finance & Broadcasting*

Brussels, April 2011 – 2016

UX and digital project missions for clients across media, finance, and pay TV sectors.

- **IPM Group** — Led the UX and UI redesign of La Libre Belgique and La DH websites, including the transition to responsive design. UX and UI design for Logic-Immo.be, including website, mobile application, and Facebook application.
- **CodaBox** — UX design and project management for a financial web application. Business analysis, stakeholder requirements gathering, wireframing, and development follow-up.
- **BeTv** — UX lead and project manager for the full redesign of the Belgian pay TV portal betv.be. Managed scope, planning, wireframing, and development.
- Tools: Axure, Photoshop CC

## Web Development experiences

### Web Agency Owner - *WebDesigned sprl*

Brussels, 2006 – 2011

Custom web development agency (PHP, MySQL, HTML/CSS). Clients: RTBF, Luminus, Atos Origin, Renmans.

### Web Developer - *Belgacom Skynet*

Brussels, 2000 – 2006

In charge of strategic projects like WebBlogs, Tv news integration (RTBF), classifieds, Google integration, and the first Front End CMS of Skynet Portals.

## Skills

- **User Experience design**
  - Wireframes,
  - User Flows, User stories, Personas,
  - User testing, A/B testing, Eye tracking,
  - Responsive design, ...
- **Software**
  - Figma, Axure, Balsamiq, Gliffy, Photoshop, Miro,
  - Jira, Confluence, Azure Devops, Teams, Microsoft Office, MacOS, Windows, ...

## Professional Trainings

- **Information Architecture** - Nielsen Norman Group, NY, USA (2017)
- **Scaling User Interfaces** - Nielsen Norman Group, NY, USA (2017)
- **Web Page UX Design** - Nielsen Norman Group, NY, USA (2017)
- **Improving the User Experience** - DigitalMasterclass, Brussels (2014)

## Personal interests

Badminton, Padel, Tennis,  
Music, Guitar, Bass,  
Piano, Cooking, Travel,  
Road tripping, ...

## Education

IT Degree (Unix System  
Option), EPHEC, Brussels  
– June 2000